TREASURE HOUSE
COMPANY

EROI NUMBER: GB417678325000
VAT REGISTRATION NUMBER: 417678325

PLEASE PRINT

RETURNED GOODS FORM

ALL RETURNS MUST BE ACCOMPANIED BY THIS FORM

ACCOUNT NAME:

A/C REF: **DATE:**

ITEM CODE	NUMBER OF PIECES	DESCRIPTION	WEIGHT	INVOICE NUMBER	INVOICE DATE	REASON FOR RETURN / REMARKS

Damaged Goods:

We are responsible for manufacturer's faults only. We are not responsible for any other damage. Items must be returned within one year of invoice date, with invoice number stated. Items purchased beyond one year ago will not be accepted. Hollow items are checked before dispatch. Any item dented in posting, must be returned within three days of invoice date. Any dented items returned beyond three days, will be treated as customer damage and credited at scrap value. Repairs or replacements and return postage will be charged if the above the requirements are not met.

Undamaged Goods:

Undamaged goods will be credited if returned within seven days of invoice date. A 5% handling charge will apply. Items over seven days will only be accepted at our discretion. Items purchased over 60 days will not be accepted. Goods must be returned in exactly the same condition as received – with original unmarked packaging and label, or a £2 handling charge will apply to each item. Non-catalogue items, special orders, samples, clearance goods and special deals are non-returnable for exchange, repairs or credits.

If the above conditions are met, we will credit goods at an amount lower to the invoice price or a price relevant to date of receipt. Postage charges are non refundable. For Health & Safety reasons, we will not accept earrings if not in their original sealed packaging. Please ensure goods are adequately packaged to avoid damage in transit. We recommend all goods are sent by Recorded Delivery or Special Delivery.

T · 0207 400 0000 F · 0207 400 0010 E · SALES@TREASUREHOUSECO.COM

45 KIRBY ST HATTON GARDEN LONDON EC1N 8TE | ALL ORDERS ACCEPTED SUBJECT TO OUR TERMS & CONDITIONS: SEE WWW.TREASUREHOUSECO.COM